Svenheim

Warranty and spare parts

UAB Svenheim set high standards for both materials used in the production and processes such as product development, order handling, production and logistics. Therefore, UAB Svenheim confidently carries the responsibility for defects that meets one or more of the following **conditions**:

- Faulty design
- Packaging
- Materials
- Workmanship
- Damage that occurred before the goods are delivered to customer
- Goods do not meet the agreed characteristics

Warranty period:

- Electronic parts – 24 months from the date of delivery
- All furniture except for electronic parts - 60 months from the date of delivery

Additional documents. Claim acceptance is described in Claim handling instruction (page 2), goods receipt is described in Goods receipt instruction (page 3-6).

Spare parts accessibility. With the focus on sustainability, UAB Svenheim assures that spare parts (exact the same or equivalent) are available within a period of 10 years. Spare parts are the parts that are removable according to the mounting/dismounting instruction.

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